

WorksWonders

P R O G R A M O V E R V I E W

WorkQuest

TWC PPD Program

- Texas Workforce Commission Purchasing from People with Disabilities *WorksWonders* Program
- Commonly referred to as State Use Program
- Individuals with disabilities produce products and perform services through statewide Community Rehabilitation Programs (CRPs)
- Implemented in 1978 by Texas Legislature
- Oversight transferred to TWC in 2015

122.001 - Purpose

The purpose of this chapter is to further the state's policy of encouraging and assisting persons with disabilities to achieve maximum personal independence by engaging in useful and productive employment activities and, in addition, to provide state agencies, departments, and institutions and political subdivisions of the state with a method for achieving conformity with requirements of nondiscrimination and affirmative action in employment matters related to persons with disabilities.

WorksWonders

P R O G R A M I N F O

WorkQuest



Who We Serve

Annual Wages
Paid to Texans
with Disabilities:

\$48,994,181

Mental Health
Condition: **1,461**

Other: **437**

Brain Injury: **44**

Deaf or Hard of Hearing: **137**

Visual Impairment: **511**

Learning Disability: **547**

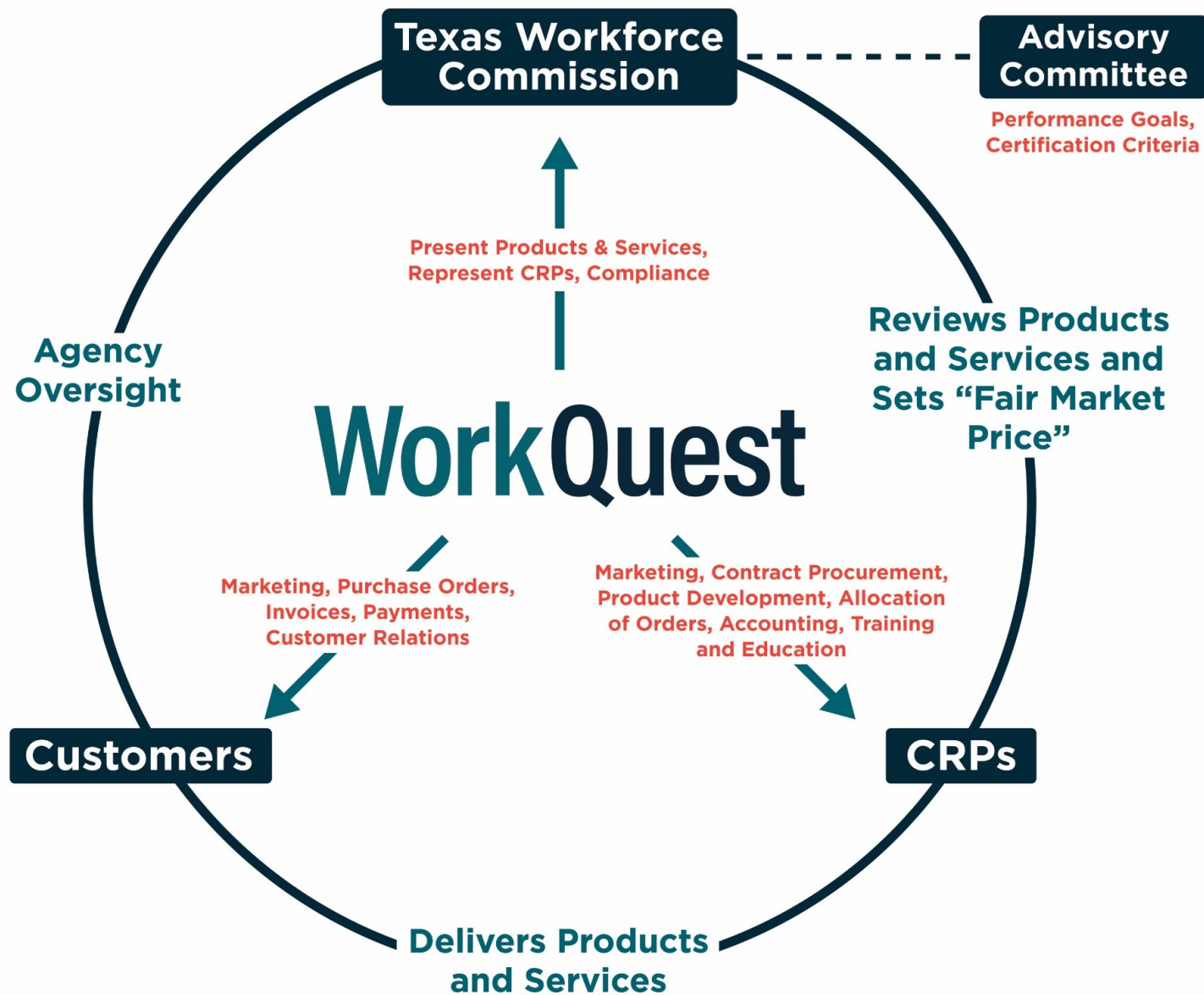
Chemical Disorder: **576**

Physical Impairment: **805**

Intellectual Disability: **1,286**

TOTAL:
5,804

How It Works



Texas Workforce Commission

- **TWC Program responsibilities**
 - Write Program rules
 - Contract with Central Nonprofit Agency - WorkQuest
 - Certify/recertify CRPs
 - Perform CRP compliance “desk” reviews
 - Approval of products & services
 - Assistance given by Comptroller SPD
- **Office of Disability Employment Strategies**
 - Michael Hooks, Director
 - Juan Garcia, Manager
 - Kelvin Moore
 - Howard Joseph

WorkQuest Mission

WorkQuest develops and implements business and marketing initiatives which provide employment opportunities for individuals with disabilities.

Market: Products
Services
Temporary Services

Program: Human Resource Code 122
Value of Employing Texans w/ Disabilities
Processes and Procedures

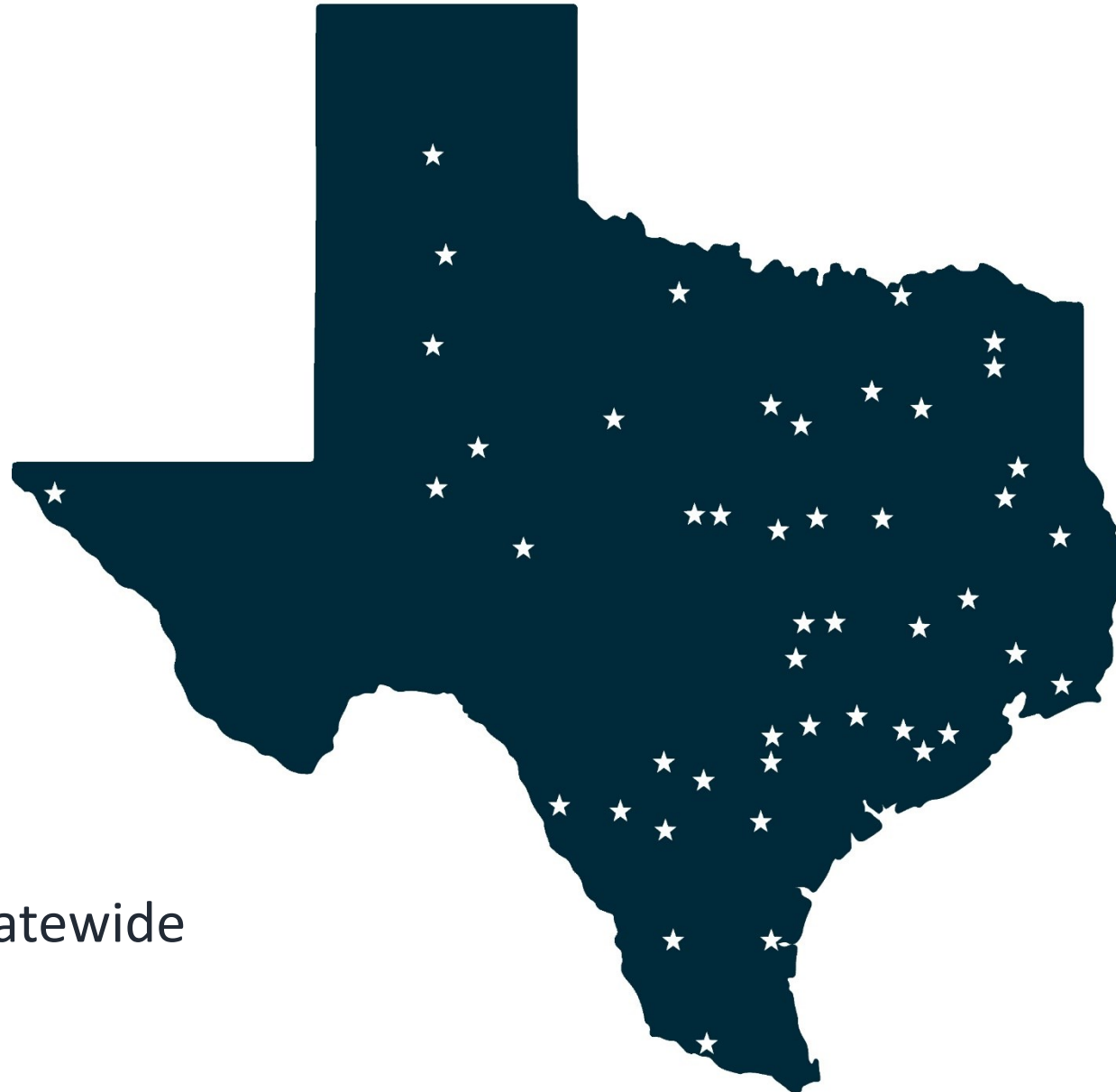
122.002(a)

"Community Rehabilitation Program" means a government or nonprofit private program operated under criteria established by the commission and under which persons with severe disabilities produce products or perform services for compensation.

CRPs

- Private non-profit corporation located in Texas or governmental entity
- Mission to employ individuals with disabilities
- Maintain at least 75% direct labor performed by worker with disabilities
- Certified through Texas Workforce Commission to participate in State Use Program

CRP Locations



106 CRPs Statewide

Program Benefits

Benefits to Individuals with Disabilities

- Reduction of high unemployment rate for persons with disabilities
- Opportunity for independence and self-sufficiency
- Training for competitive integrated employment
- Meaningful employment and fair wages provided

Program Benefits

Benefits to Customers

- Products & services determined best value by TWC are available without the need for competitive bid
- Wide variety of products and services
- Contracts negotiated individually, allowing for customization
- One point of contact for optimal customer service

Program Benefits

Benefits to Taxpayers

- Reduces the cost of care for people with disabilities.
- Savings in public expenditures for purchasing made through the Program.
- Increases the tax base.
- Stimulates economic growth in local areas.

WorksWonders

REPORTING & REQUIREMENTS

WorkQuest



Chapter 122.008

A suitable product or service that meets applicable specifications established by the state or its political subdivisions and that is available within the time specified must be procured from a community rehabilitation program at the price determined by the workforce commission to be the fair market price under Section 122.007

Chapter 122.0095

- a) Each state agency that purchases products or services through a program under this chapter shall:
 - 1) Designate an agency employee to ensure that the agency complies with this chapter
 - 2) Report to the comptroller and the workforce commission the purchase of products or services available from a CNA or CRP under this chapter, but purchased from another business that is not a CNA or CRP under this chapter

Chapter 122.016

- a) Exceptions from the operation of the mandatory provisions of Section 122.014 may be made in any case where:
 - 1) under the rules of the comptroller, the product or service so produced or provided does not meet the reasonable requirements of the office, department, institution, or agency; or
 - 2) The requisitions made cannot be reasonably complied with through provision of products or services produced by persons with disabilities.

Exception Reporting

Quantity – Quantity offered by Program does not meet your needs

Quality – Quality of product/service does not meet your specifications

Delivery Time – CRP unable to deliver in time to meet your requirements

Life Cycle Cost – Cost over the life cycle of the product does not meet your requirements

Testing/Inspection – After testing, the product does not meet your requirements

Exception Reporting

Chapter 122.016

- c) No office, department, institution, or agency may evade the intent of this section by slight variations from standards adopted by the comptroller, when the products or services produced or provided by persons with disabilities, in accordance with established standards, are reasonably adapted to the actual needs of the office, department, institution, or agency.
- For example, if the purchase is for a pen with orange ink and WorkQuest only offers pens in black, blue, or red ink, the agency should document why black, blue, or red ink pens would not satisfy the agency's business need

Exception Examples

Allowable Exception

- Agency needs gloves shipped within the week. WorkQuest has gloves listed on SmartBuy but delivery time is 14 days.
- Product not available for expedited delivery through WorkQuest Central Store & WorkQuest confirms they cannot ship by requested date.

Not an Exception

- Agency needs batteries and cannot find items carried by WorkQuest on SmartBuy or workquest.com.
- Exceptions do not need to be complete on items not set aside as part of the Program.

Utilizing the Exception Report

WorkQuest

- Product quality review
 - Third-party quality testing of items consistently appearing on exception report
- Program improvement
 - Identify procurement barriers for customers
- Product development
 - Opportunity to develop new products needed or update product lines to better meet customer need.

Utilizing the Exception Report

TWC

- Contact agencies that consistently fail to complete the exception report
- Assist in management of CNA contract
- Monitor pricing of products and services
- Communicate with agency State Use Coordinators
- Educate agencies that do not correctly use the report

Utilizing the Exception Report

Statewide Procurement Division

- Exception report monitored to confirm agencies are utilizing *WorksWonders* Program
- Exceptions are reviewed to confirm valid exception criteria were met
- CRP performance is monitored to ensure customer satisfaction is met and to evaluate whether additional commercially sourced products to be added to state contract

Utilizing the Exception Report

- WorkQuest cannot grant a waiver for customers to circumvent the exception report
- Contact Customer Service or your Region Manager with any specific questions
- Exceptions must be submitted by State Use Coordinate via SmartBuy portal

Will State Use purchases negatively effect my HUB purchasing goal?

NO

When reported, State Use purchases can help increase your HUB purchasing %.

HUB Goals & State Use

\$10,000,000 in expenditures

\$2,000,000 are HUB expenditures

20%

HUB Goals & State Use

\$9,000,000 in expenditures

~~\$10,000,000 in expenditures~~

\$2,000,000 are HUB expenditures

\$1,000,000 are State Use expenditures

20%

HUB Goals & State Use

\$9,000,000 in expenditures

~~\$10,000,000 in expenditures~~

\$2,000,000 are HUB expenditures

\$1,000,000 are State Use expenditures

22%

How to Access

PRODUCTS & SERVICES

WorkQuest



Regional Marketing Managers

Service Regions

Region I: Larry Sargee, Abilene

Region II: Erynn Harrison, Fort Worth

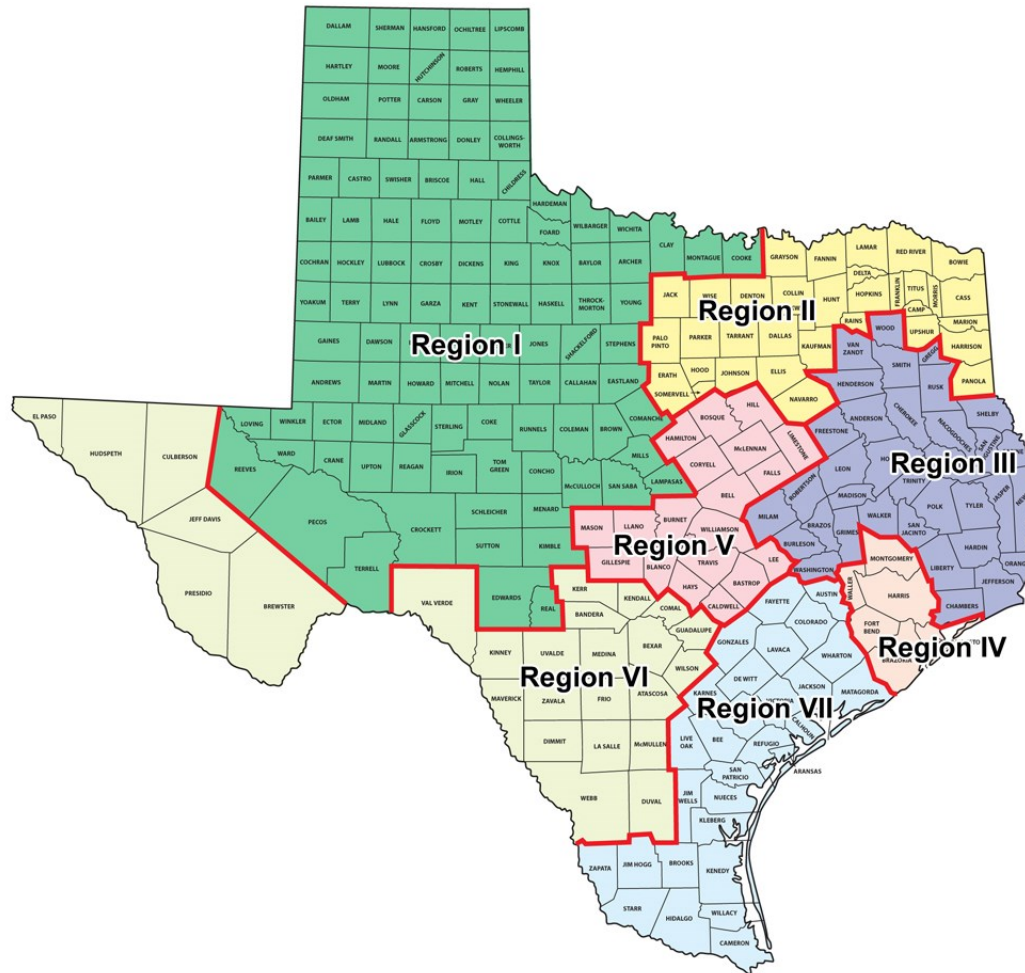
Region III: Deidra Davis, *Nacogdoches*

Region IV: JD Fripp, *Houston*

Region V: Abby Monk, *Austin*

Region VI: Henry Hernandez, *San Antonio*

Region VII: Rosa Valdez, *Corpus Christi*



Regional Marketing Managers

Service Regions

Region I: Larry Sargee, *Abilene*

Region II: Erynn Harrison, *Fort Worth*

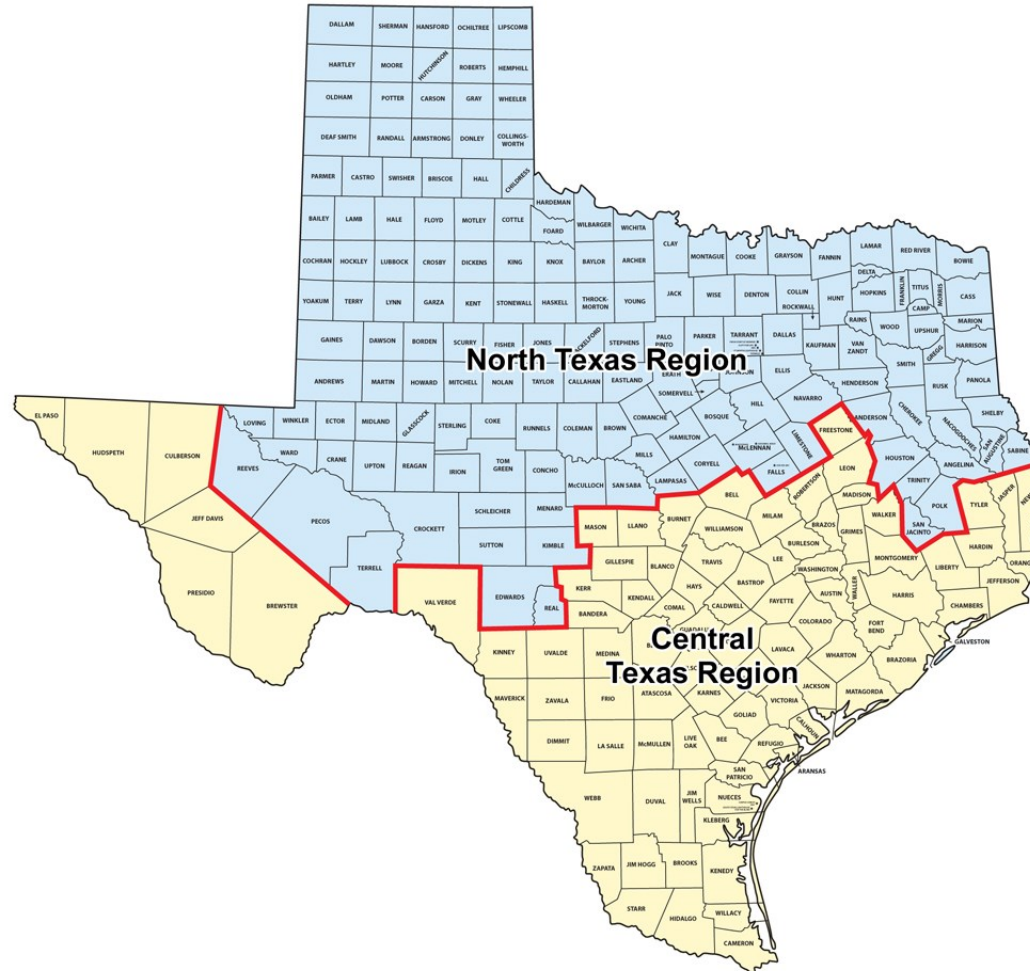
Region III: Deidra Davis, *Nacogdoches*

Region IV: JD Fripp, *Houston*

Region V: Abby Monk, *Austin*

Region VI: Henry Hernandez, *San Antonio*

Region VII: Rosa Valdez, *Corpus Christi*



Temporary Services

North Region: Erynn Harrison,
Fort Worth

South Region: Mike Pierulla, *Austin*

Regional Marketing Managers

Service Regions

Region I: Larry Sargee, *Abilene*

Region II: Erynn Harrison, *Fort Worth*

Region III: Deidra Davis, *Nacogdoches*

Region IV: JD Fripp, *Houston*

Region V: Abby Monk, *Austin*

Region VI: Henry Hernandez, *San Antonio*

Region VII: Rosa Valdez, *Corpus Christi*

Temporary Services

North Region: Erynn Harrison,
Fort Worth

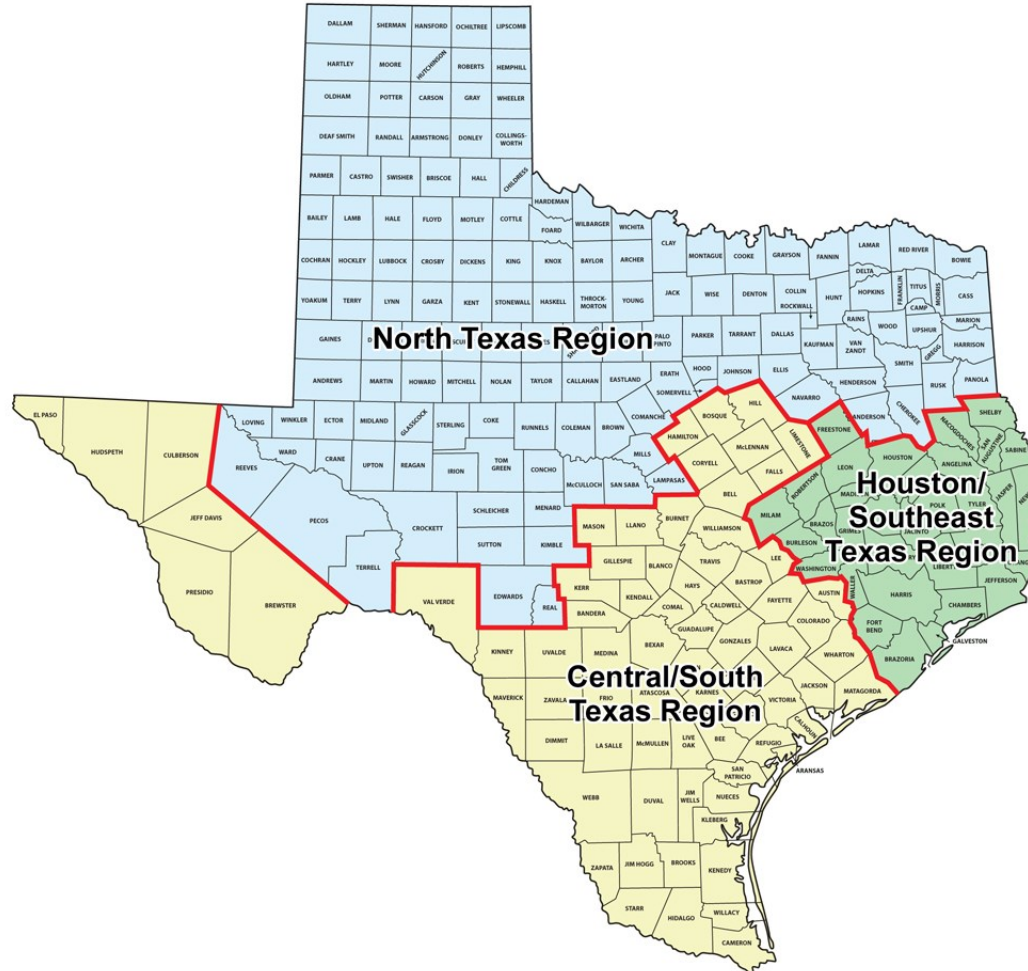
South Region: Mike Pierulla, *Austin*

Product Regions

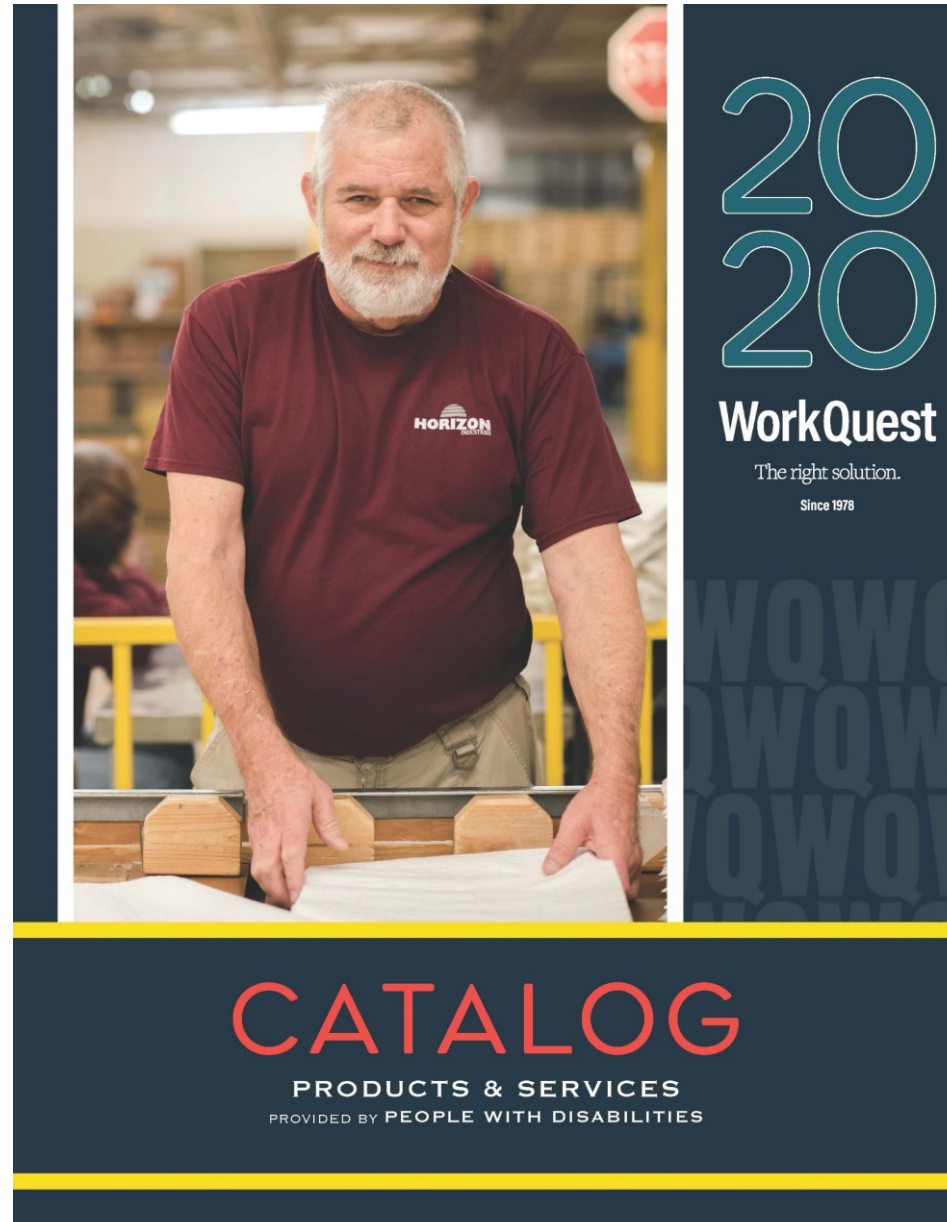
South Region: Robert Olivo, *Austin*

North Region: Taylor Jordan, *Fort Worth*

Houston Region: Angel Kan, *Houston*



2020 Products & Services Catalog



WorkQuest

Products

Office Supplies

- 3-Ring Binders
- Writing Instruments
- Self-stick Pads
- Copy Paper
- Toner

Safety Equipment

- Safety Vests/Shirts
- Hard Hats
- Roll-up Signs
- Delineators

MRO

- Cleaning Chemicals
- Toilet Tissue
- Floor Pads
- Paper Towels
- Hand Tools

Award Items

- Custom Engraved Awards
- Plaques
- Frames

[Sign In](#)

0 items

[Bid Postings](#)[Contracts ▾](#)[SPD Applications ▾](#)[Help](#)[HOME](#) / [SEARCH RESULTS](#)

Filter Your Search

[Clear all Filters](#)

Contract Type

☒ Term☐ TXMAS

Contract Number

☐ 257-A1☐ 485-A1☐ 486-A1

Contractor

☐ WorkQuest (formerly TIBH)

Item Category

☐ Defense System And Homeland Security Equipment, Weapons And Accessories☐ Janitorial Supplies☐ Janitorial Supplies, General Line

19 Results Found for "hand,sanitizer"

[Compare Items](#)[Export to CSV](#)Sort By: Show: results per pageNarrowed By: **Contract Type: Term** ×

Foam, Instant Hand Sanitizer, Refill 1200mL

Commodity Code 48586551409

Foam, Instant Hand Sanitizer, Refill 1200mL, 3/CS, Plus Freight Order Less Than \$100

ITEM

Contract **485-A1**
Supplier Part Number 48586551409

CONTRACTOR

Contractor WorkQuest (formerly TIBH)

Price
\$67.92UOM
CASE

Min. Order Qty: 1

[Add to wish list](#)☐ Compare

Hand Sanitizer, 800 ml Pouches, Clear

Commodity Code 48513502004

Hand Sanitizer, 800 ml Pouches, Clear, 12/CS, Plus Freight Order Less than \$100

ITEM

Contract **485-A1**
Supplier Part Number 48513502004

CONTRACTOR

Contractor WorkQuest (formerly TIBH)

Price
\$104.48UOM
CASE

Min. Order Qty: 1

[Add to wish list](#)☐ Compare

Hand Sanitizer, Instant, Gel, 4 Oz. Flip Cap, 24/CS

Commodity Code 48513500503

Hand Sanitizer, Instant, Gel, 4 Oz. Flip Cap, 24/CS

Price
\$65.31UOM
CASE

Min. Order Qty: 1

WorkQuest

The Right Solution Since 1978.

WorkQuest is a catalyst for employment opportunities for people with disabilities. We are a unique, private, non-profit corporation that links individuals with disabilities to meaningful career options. In 1978, its first year, WorkQuest secured employment opportunities for 22 people with disabilities.

By investing into the State Use Program, WorkQuest continued to grow from year to year, helping community rehabilitation programs (CRPs) employ nearly 6,000 individuals with disabilities in 2019.

13th annual ARTIE LEE HINDS AWARD CEREMONY

CLICK FOR MORE

Online Catalog

[DOCUMENTS + LINKS](#)[EMPLOYMENT](#)[CRP DOCUMENTATION PORTAL](#)[CUSTOMER SERVICE](#)[SHOP NOW](#)[512-451-8145](#)[CATALOG](#)[CENTRAL STORE](#)

WorkQuest

[ABOUT](#) [PRODUCTS + SERVICES](#) [LOCATIONS](#) [NEWS](#) [EVENTS](#) [BLOG](#) [CONTACT](#) [Q](#)

WorkQuest

The Right Solution Since 1978.

WorkQuest is a catalyst for employment opportunities for people with disabilities. We are a unique, private, non-profit corporation that links individuals with disabilities to meaningful career options. In 1978, its first year, WorkQuest secured employment opportunities for 22 people with disabilities.

By investing into the State Use Program, WorkQuest continued to grow from year to year, helping community rehabilitation programs (CRPs) employ nearly 6,000 individuals with disabilities in 2019.

[Learn more about WorkQuest](#)

13th annual **ARTIE LEE HINDS** AWARD **CEREMONY**

[CLICK FOR MORE](#)

Online Catalog

WorkQuest

HOME

MY ACCOUNT

Product Search

Search

·Janitorial Supplies

Home > ·Janitorial Supplies

Showing 1-12 of 571 results

Sort by popularity



PRODUCT CATEGORIES

·Furniture

·Chair: Side Arm and Guest

·Chair: Stack Chairs

·Folding Chairs

·Chair: Desk and Office

·Janitorial Supplies

·Bed & Bath

·Medical Supplies

·Miscellaneous

·Office & School Supplies

·Automotive Supplies

·Computer Products and Accessories

·Outdoor Clothing & Supplies

·Food Items



#102. Pack makes solution as: 2 gallons heavy duty scrubbing or 4 gallons mopping or 1 quart spray. 528/case.

ADD TO CART

Sku: 48516349031



#102. Pack makes solution as: 2 gallons heavy duty scrubbing or 4 gallons mopping or 1 quart spray. 24/case.

ADD TO CART

Sku: 48516349007



#104. Pack makes solution as: 4 gallons heavy duty scrubbing or 1 quart heavy duty spray. 24/case.

ADD TO CART

Sku: 48516349056

Customer Service

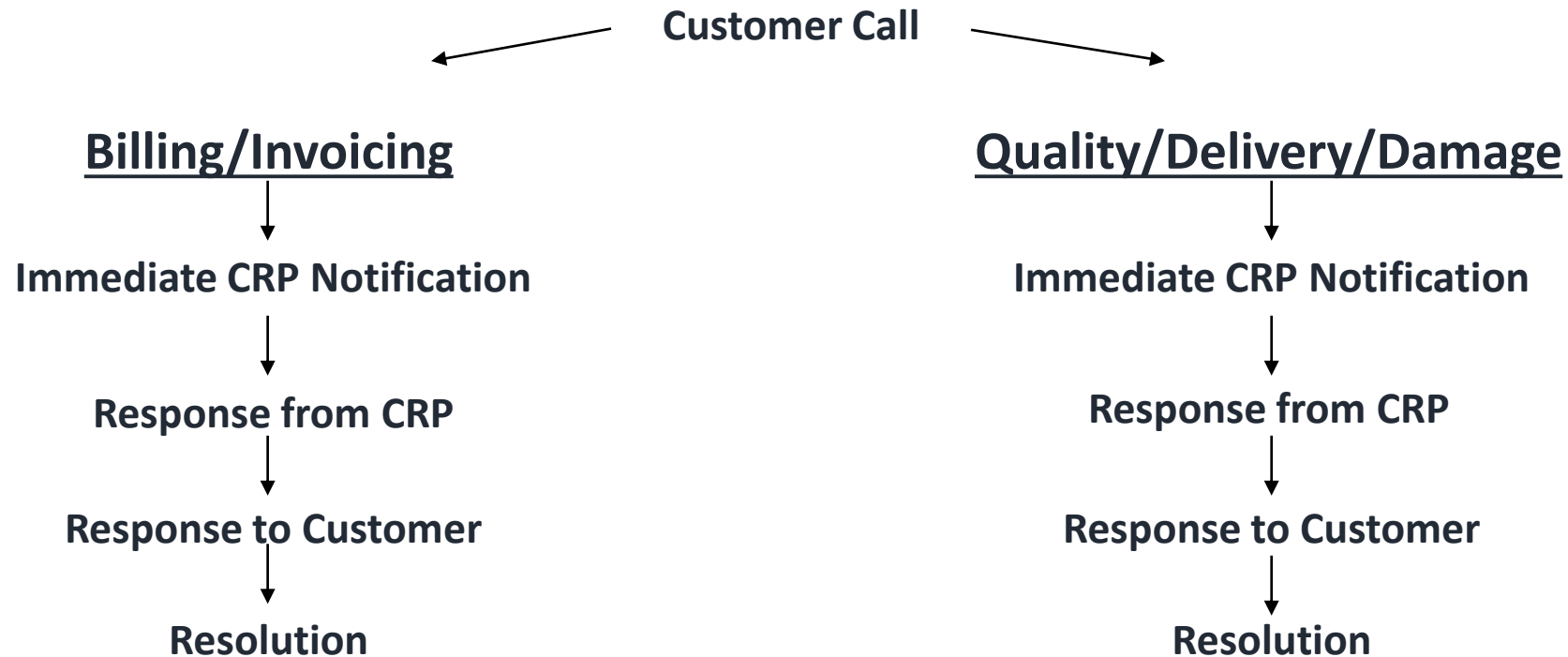
512.451.8145

Laura Morua - lmorua@workquest.com

Tom McAnn - tmcann@workquest.com

Jeff DeLeon – jdeleon@workquest.com

THE PROCESS



Customer Service Portal

[DOCUMENTS + LINKS](#)[EMPLOYMENT](#)[CRP DOCUMENTATION PORTAL](#)[CUSTOMER SERVICE](#)[SHOP NOW](#)[512-451-8145](#)

WorkQuest

[ABOUT](#)[PRODUCTS + SERVICES](#)[LOCATIONS](#)[NEWS](#)[EVENTS](#)[BLOG](#)[CONTACT](#)

WorkQuest

The Right Solution Since 1978.

WorkQuest is a catalyst for employment opportunities for people with disabilities. We are a unique, private, non-profit corporation that links individuals with disabilities to meaningful career options. In 1978, its first year, WorkQuest secured employment opportunities for 22 people with disabilities.

By investing into the State Use Program, WorkQuest continued to grow from year to year, helping community rehabilitation programs (CRPs) employ nearly 6,000 individuals with disabilities in 2019.

13th annual **ARTIE LEE HINDS** AWARD **CEREMONY**

[CLICK FOR MORE](#)

Customer Service Portal

[DOCUMENTS + LINKS](#)[EMPLOYMENT](#)[CRP DOCUMENTATION PORTAL](#)[CUSTOMER SERVICE](#)[SHOP NOW](#)[512-451-8145](#)The logo for WorkQuest, with "Work" in a teal color and "Quest" in a dark blue color.[ABOUT](#)[PRODUCTS + SERVICES](#)[LOCATIONS](#)[NEWS](#)[EVENTS](#)[BLOG](#)[CONTACT](#)

Customer Service Portal

[Customer Service Inquiries](#)[Freight Inquiries](#)A small icon for a language or region selector, showing a flag and the letter 'T'.

Customer Service Inquiries

Customer Service Inquiries

Contact Name

Agency

Email

Phone

Product or Service

Type of Inquiry

Purchase Order Number (if applicable):

Inquiry

Submit

WorkQuest

Freight Inquiries

Freight Inquiries

Contact Name

Company

Email

Phone

Reference Number:

Shipping Address:

Location Has Loading Dock?:

-None- 

Inside Delivery?: ☐

Lift Gate Needed?: ☐

Special Instructions:

Product Commodity Code 1:

Product 1 Quantity:

Product Commodity Code 2:

WorkQuest

WorkQuest Central Store

**1130 Rutherford Lane
Building 1, Suite 190
Austin, TX 78753**



(512) 834-8242
centralstore@workquesttx.com
M-F, 8AM – 5PM

WorkQuest

Service Contracts

Outdoor Services

- Demolition Services
- Flood Control Maintenance
- Garage Cleaning Service
- Grounds Maintenance
- Litter Pickup
- Landscape Maintenance
- Vehicle Washing
- Window Cleaning
- Pest Control

Freight and Logistic Services

- Truckload Delivery
- LTL/Palletized Delivery
 - *Term Contract 962-M5*

Indoor Services

- Carpet Maintenance
- Janitorial Maintenance
- Moving Service
- Restroom Maintenance
- Pest Control

Office Assistance

- Bindery, Mailing & Collating Services
- Microfilm & Micrographic Services
- Document Destruction
 - *Term Contract 962-S1*

For more examples contact your Regional Marketing Manager or visit workquest.com

Temporary Employment Services

- Job classifications on SPD *Term Contract 962-M3*
- Contact WorkQuest Temporary Services Rep
 - Mike Pierulla
 - 512.834.8242
 - mpierulla@workquest.com
 - Erynn Harrison
 - 817.232.8836
 - eharrison@workquest.com

Temporary Employment Services

[DOCUMENTS + LINKS](#)[EMPLOYMENT](#)[CRP DOCUMENTATION PORTAL](#)[CUSTOMER SERVICE](#)[SHOP NOW](#)[512-451-8145](#)

WorkQuest

[ABOUT](#)[PRODUCTS + SERVICES](#)[LOCATIONS](#)[NEWS](#)[EVENTS](#)[BLOG](#)[CONTACT](#)

WorkQuest

The Right Solution Since 1978.

WorkQuest is a catalyst for employment opportunities for people with disabilities. We are a unique, private, non-profit corporation that links individuals with disabilities to meaningful career options. In 1978, its first year, WorkQuest secured employment opportunities for 22 people with disabilities.

By investing into the State Use Program, WorkQuest continued to grow from year to year, helping community rehabilitation programs (CRPs) employ nearly 6,000 individuals with disabilities in 2019.

13th annual ARTIE LEE HINDS AWARD CEREMONY

[CLICK FOR MORE](#)

Temporary Employment Services

[Overview](#) [Products](#) [Services](#) [Temporary Staffing Services](#) [DIR IT Staffing](#) [How To Order Staffing Services](#)

Qualified, dependable personnel!

WorkQuest Temporary Staffing Services

WorkQuest's Temporary Staffing Services provide state agencies and numerous organizations with immediate access to qualified, dependable personnel.

Temporary Staffing Job Descriptions

WorkQuest Temporary Services follow the State Auditor's Job Classifications.

Temporary Staffing Approved Prices

In order to view the Temporary Staffing Approved Prices, please do the following:

1. Click here for Staffing Services page
2. Click on the "962-M3 WorkQuest Temp Personnel Rates" link

**The Rate Table is a Microsoft Excel document*

Temporary Staffing Contracts

To order a temporary employee or for information about our temporary staffing services, contract your WorkQuest representative listed for each district.

Temporary Services are currently only available in these districts. If you have a need for temporary staffing in other districts, please contact WorkQuest.

[CONTACT US](#) 

WorkQuest Temporary Services follow the highway districts. Click here for a map and list of the highway districts.

[VIEW MAP & LIST](#) 



Temporary Employment Services

A		B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA
1	CPA CONTRACT NO. 962-M3																										
2	WORKQUEST TEMPORARY PERSONNEL																										
3	FISCAL YEAR 2021																										
4	SEPTEMBER 1, 2020 THROUGH AUGUST 31, 2021																										
5																											
6	NOTE: SERVICES ARE NOT AVAILABLE FOR THE																										
7	FOLLOWING HIGHWAY DISTRICTS: 11, 21, 23, 25																										
8			District 1			District 2			District 3			District 4			District 5			District 6									
9	NIGP Class/Item 962-69		Hourly Rate			Hourly Rate			Hourly Rate			Hourly Rate			Hourly Rate			Hourly Rate									
10	TIBH Job Class Code	TIBH Job Class Title (Current)	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level	Experienced	Expert	Entry Level
11	0006	Receptionist	14.56	17.16	20.03	16.32	19.25	22.51	13.69	16.26	19.02	13.69	16.26	19.02	16.95	20.01	23.39	16.20	19.11	22.33							14.0
12	0053	Clerk I	13.49	15.99	18.60	15.49	18.25	21.23	12.39	14.69	17.09	12.39	14.69	17.09	16.09	18.95	22.05	15.36	18.11	21.06							12.7
13	0055	Clerk II	14.90	17.70	20.70	17.22	20.33	23.77	13.69	16.26	19.02	13.69	16.26	19.02	17.88	21.13	24.70	17.08	20.16	23.58							14.0
14	0057	Clerk III	16.45	19.65	23.10	19.11	22.70	26.67	15.12	18.06	21.23	15.12	18.06	21.23	19.86	23.59	27.73	18.96	22.52	26.45							15.5
15	0059	Clerk IV	18.31	22.12	26.12	21.38	25.68	30.30	16.83	20.33	24.00	16.83	20.33	24.00	22.18	26.70	31.51	21.21	25.47	30.06							17.3
16	0130	Customer Service Representative I	16.45	19.65	23.10	19.11	22.70	26.67	16.83	19.98	23.47	17.20	20.43	24.00	19.86	23.59	27.73	18.96	22.52	26.45							15.5
17	0132	Customer Service Representative II	18.31	22.12	26.12	21.38	25.68	30.30	18.82	22.61	26.68	19.25	23.14	27.31	22.18	26.70	31.51	21.21	25.47	30.06							17.3
18	0134	Customer Service Representative III	20.58	24.79	29.18	24.16	28.93	34.02	21.28	25.48	29.97	21.75	26.06	30.66	24.93	30.03	35.34	23.97	28.70	33.74							19.4
19	0136	Customer Service Representative IV	23.15	27.81	32.65	27.28	32.57	38.20	24.01	28.67	33.65	24.55	29.33	34.41	28.04	33.68	39.55	27.05	32.29	37.89							21.8
20	0138	Customer Service Representative V	25.95	31.16	36.59	30.62	36.55	42.88	26.97	32.20	37.78	27.59	32.93	38.65	31.43	37.74	44.32	30.38	36.26	42.55							24.5
21	0150	Administrative Assistant I	16.45	19.65	23.10	19.11	22.70	26.67	16.83	19.98	23.47	15.12	18.06	21.23	19.86	23.59	27.73	18.96	22.52	26.45							15.5
22	0152	Administrative Assistant II	18.31	22.12	26.12	21.38	25.68	30.30	18.82	22.61	26.68	16.83	20.33	24.00	22.18	26.70	31.51	21.21	25.47	30.06							17.3
23	0154	Administrative Assistant III	20.58	24.79	29.18	24.16	28.93	34.02	21.28	25.48	29.97	18.91	22.78	26.81	24.93	30.03	35.34	23.97	28.70	33.74							19.4
24	0156	Administrative Assistant IV	23.15	27.81	32.65	27.28	32.57	38.20	24.01	28.67	33.65	21.28	25.56	30.01	28.04	33.68	39.55	27.05	32.29	37.89							21.8
25	0158	Administrative Assistant V	25.95	31.16	36.59	30.62	36.55	42.88	26.97	32.20	37.78	23.85	28.63	33.62	31.43	37.74	44.32	30.38	36.26	42.55							24.5
26	0160	Executive Assistant I	25.95	31.14	36.12	30.62	36.52	42.30	23.85	28.62	33.19	23.85	28.62	33.19	31.43	37.72	43.75	30.38	36.24	41.98							24.5
27	0162	Executive Assistant II	29.51	34.80	39.60	34.93	40.88	46.46	27.12	31.98	36.40	27.12	31.98	36.40	35.75	42.15	47.97	34.64	40.54	46.08							27.9
28	0164	Executive Assistant III	33.59	40.42	46.99	39.81	47.62	55.28	30.86	37.15	43.18	30.86	37.15	43.18	40.68	48.96	56.92	39.48	47.22	54.82							31.7
29	0170	License and Permit Specialist I	19.41	23.40	27.20	22.71	27.23	31.61	17.83	21.51	25.00	17.83	21.51	25.00	23.51	28.32	32.87	22.55	27.04	31.37							18.3
30	0171	License and Permit Specialist II	21.82	26.22	30.42	25.67	30.65	35.52	20.05	24.09	27.96	20.05	24.09	27.96	26.43	31.75	36.85	25.46	30.39	35.22							20.6
31	0172	License and Permit Specialist III	24.52	29.44	34.13	28.91	34.51	39.94	22.53	27.05	31.36	22.53	27.05	31.36	29.70	35.66	41.34	28.67	34.21	39.62							23.1
32	0173	License and Permit Specialist IV	27.67	33.86	39.79	32.69	39.80	46.70	25.42	31.12	36.57	25.42	31.12	36.57	33.51	41.02	48.20	32.42	39.48	46.31							26.1
33	0174	License and Permit Specialist V	31.48	37.86	43.98	37.27	44.55	51.68	28.93	34.79	40.42	28.93	34.79	40.42	38.13	45.86	53.27	36.97	44.19	51.26							29.7
34	0203	Data Entry Operator I	14.17	16.83	19.67	16.32	19.25	22.51	14.37	16.96	19.83	14.69	17.35	20.27	16.95	20.01	23.39	16.20	19.11	22.33							14.0
35	0205	Data Entry Operator II	15.66	18.69	21.88	18.14	21.53	25.19	15.98	18.96	22.18	16.33	19.37	22.67	18.86	22.38	26.20	18.00	21.36	24.98							15.5
36	0207	Data Entry Operator III	17.29	20.67	24.32	20.13	23.92	28.12	17.73	21.07	24.78	18.12	21.55	25.35	20.92	24.89	29.26	19.98	23.75	27.90							17.2
37	0217	Data Entry Operator IV	22.15	27.18	32.87	25.18	31.18	38.88	25.81	31.88	39.85	25.81	31.88	39.85	31.88	39.88	48.47	31.81	39.41	48.91							31.7

WorkQuest Contacts

Kyle Radford

Director of Strategic Business Development
kradford@workquest.com

Roxy Van Loo

Director of Sales
rvanloo@workquest.com

Ray Zaman

Director of Product Management
rzaman@workquest.com

Main Office:

512.451.8145

Central Store:

512.834.8242

workquest.com

Questions

A N D A N S W E R S

WorkQuest

